

the dti Export Help Desk

The Department of Trade and Industry (**the dti**) has established an Export Help Desk at **the dti** Campus in Pretoria to provide South African firms - small, medium and large enterprises - with export information and advice. The objective of the help desk is to respond to client enquiries within 24 hours.

Export Help Desk offers the following services:

- Information and advice
- Export-readiness assessments
 - Sector reports
 - Trade lead bulletins
 - Export enquiries
 - Trade opportunities
- Information on export incentives
- Statistics on trade between South Africa and other countries
 - Guides on doing business with other countries
 - Calendar of export-awareness seminars
 - Global Exporter Passport Programme training, international trade missions and national pavilions
 - Linking South African exporters with importers



The Export Help Desk is open Monday to Friday from 08:00 to 16:00 and is closed on weekends and public holidays.

Contact the help desk at:



exporthelpdesk@thedti.gov.za

or



0861 843 384



the dti

Department:
Trade and Industry
REPUBLIC OF SOUTH AFRICA

towards full-scale industrialisation and inclusive growth

